



Date of Memo: February 06, 2024
Current Meeting: February 15, 2024
Board Meeting: February 22, 2024

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation (IPTC) Board of Directors
THROUGH: Interim President/CEO Jennifer Pyrz
FROM: Chief Information Officer Marcus Burnside
SUBJECT: Consideration and approval of Avail annual maintenance and cloud hosting services

ACTION ITEM A – 7

RECOMMENDATION:

In a manner consistent with IPTC procurement award standards, it is requested that the Board authorize the Interim President/CEO to enter into a purchase agreement with Avail Technologies, Inc., for cloud hosting and maintenance in an amount not to exceed \$203,308.

BACKGROUND:

In February 2018, IPTC awarded Avail Technologies to replace the then-end-of-life CAD/AVL (Computer-Aided Dispatch / Automatic Vehicle Location) platform. Avail Technologies CAD/AVL system connects vehicles with their back-office scheduling and dispatching software. It automatically collects vital data dispatchers use, such as bus GPS locations, schedule adherence status, breakdowns, and emergencies. It also integrates with our system to pass essential information to in-vehicle peripherals (head signs, annunciators, etc.) and passenger information systems (website and mobile applications.)

DISCUSSION:

The Avail Technologies CAD/AVL contract continues through February 28, 2026. In August 2023, IPTC migrated its Avail production environment from on-premises to a cloud hosting service as well as implementing a yard management module for fleet location within our garage. This procurement will allow IPTC to purchase licensing, maintenance, support, and cloud hosting services for its production environment from March 1, 2024, to February 28, 2025. The annual maintenance and cloud hosting services may incrementally increase as IPTC leverages additional enhancements to the Avail platform.

ALTERNATIVES:

The Board could choose not to purchase the Avail annual maintenance. However, IPTC will no longer be able to receive hardware, licensing, and software support and cloud hosting services for its CAD/AVL platform, severely impacting the agency's operations.

FISCAL IMPACT:

The funding for this project will be from the Information Technology operating budget. The Avail maintenance for FY2021 through FY2023 was \$137,683 annually. The cost for Avail cloud hosting and maintenance for FY2024 is \$203,308, which includes cloud hosting services for Q4 2023; however, the cost is expected to be \$181,433 in FY2025 and FY2026 barring any future change orders through the remaining contract term.

DBE/XBE DECLARATION:

There is no DBE goal associated with this procurement.

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action will be reviewed by the Finance Committee on February 15, 2024 and will be recommended for the Consent Agenda.